Frequently Asked Questions

What should I do if I encounter problems with the online submission form or uploading my files?
Please contact us at awards@electricautonomy.ca and we will be happy to help. Note that we are available during office hours, 9 am to 5 pm, Eastern Standard Time and will make every effort to respond promptly. We will assist with any legitimate difficulties that are flagged to us before the close of the submission deadline to ensure that your project can be correctly uploaded to our servers and considered for the awards. Please provide screenshots or other documentation so that we can more effectively troubleshoot any issues. As a first step, we encourage you to double-check your file sizes as detailed below, as files that exceed the size limit will not upload.

What is the required image resolution?
Images should have a minimum resolution of 300 dpi @ 5 x 7, with a maximum file size of 6 MB.

Are there any page size requirements for the 10-page submission document?
There are no requirements but we anticipate entrants may want to use tabloid or A3 (11 x 17) as it nicely accommodates drawings.

What is the maximum file size for videos?
Videos should not be longer than 90 seconds each, with a maximum file size of 6 MB for uploading. However, if the file size is too large, you can submit an unlisted video link. Please do not place any password restrictions on videos.

Are there specific file formats for the submissions materials?
Image format: JPG/JPEG
PDF format: PDF
Video format: MP4. The video aspect ratio should be 16:9.
GIF format: GIF
The maximum file size (per file): 6 MB
Video links may of course exceed this size, but all uploads have a file-size restriction.

Is there a specific site or location for the fuelling station?
Since it is an ideas competition, we do not have a predetermined site. Note that all concepts should be appropriate to Canada and its four-season weather, including snow and wind.

Are there guidelines on the number of charging stations to integrate in the design?
We ask that designs accommodate a minimum of 10 fast-charging stations (or 20 charge points, with 2 vehicles served by each charging station).

Will submitted content be viewed digitally or will submissions be printed?
Our jury will be using an online platform to view and judge all the submissions and will only print the materials at their discretion. To exhibit the winning entries, we anticipate using primarily

digital platforms but may do a physical exhibition or print piece (we will contact winning entrants for any further format or delivery required.)

Does supporting text for the images have a maximum word count?
Image descriptions should be a maximum of 150 words (900 characters).

Can images and diagrams in the 10-page submissions document be different from the images uploaded separately?
Our goal was to allow entrants to showcase their work in a pdf format, but also for us to have access to the individual images contained therein. Should you wish to include additional images in the pdf, that is allowed but not required.

Can the submissions document have additional copy beyond the 750-word (4,500 characters) project statement? If so, is there a limit?
Similarly, the submissions document may contain the same project statement or may elaborate further, as long as you keep to the maximum page count.

Will submissions be judged anonymously or will team names be known to judges?
Each entry will be automatically assigned a unique entry ID (alphanumeric) upon submission. Jury members will only see the unique entrant ID along with the project name, not the name of the entrant, during the scoring process. Please do not include the team name within documents or watermark images.

Do published recommendations from the jury or the driver survey need to be integrated into the design?
Entries will be judged based on the brief and scoring criteria provided on the competition website. Jury recommendations and survey results are being shared with all competition registrants and through Electric Autonomy's social and digital channels solely to provide better insight into the preferences and needs of a diverse Canadian demographic. It is up to each entrant to decide whether to use the information gleaned from the results to inform their designs, but it is not required.

Can the project assets be submitted during multiple online sessions, or must it be all completed in a single session?
The online form must be completed in a single session and submitted with all images and files, as the system does not save your information unless the submission is completed and submitted.

Why was the deadline extended? Will it happen again?
The deadline was extended to November 18th to avoid any service disruptions that may occur over the weekend. The design competition staff want to ensure they are available to assist if any issues occur during the submission process. There are no plans to further extend the deadline.

May I contact the jury members for additional information?

Entrants are not allowed to directly contact jury members regarding the competition. For any further questions, please correspond with program administrators at Electric Autonomy via awards@electricautonomy.ca and we will be happy to help.